

September 2011

**Welcome,
New Customers!**

Barrett...

Derby, Deloris 528-2292
Johnson, Chase 528-2228

Cyrus...

Ludwick, Tom & Thale
795-2922

Elbow Lake...

Bantau, Ronnie & Jill
685-4285
Bergrud, Ardell 685-4220
Elsaas, Marvin & Linda
685-4599

Hoffman...

Dinkel, Maxine 986-2348
Erickson, Dale & Dean
986-2422
Rudell, Jon & Linda
986-2226

Lowry...

Gust, Glen & Barb
283-5552
Hoffman, Melissa 283-5007
Jensen, Grant 283-5288
Tolifson, Greg 283-5446

The
Connection

In the news....

**WORK TO BEGIN ON UPCOMING
TELEPHONE DIRECTORY**

Sales representatives from Pinnacle Publishing will soon be in the area contacting our business customers for the upcoming issue of our telephone directory. Here are the names and faces of the salespeople who will be contacting you:



Ethan Rogers



Kelly Gordon



Mary Peterson

If you are interested in placing an ad in the phone book and have not done so previously, please contact our office. We will have a sales rep contact you. Our phone book will be printed at the end of the year and distributed to our customers in February.

Happy Fall



Coming in September...Capital Credit Refund

We will be refunding Capital Credits for the remaining amount of 1994. Checks will be mailed out in September.

Labor Day Holiday Closing

Our office will be closed on Monday, September 5th in honor of the Labor Day holiday. Troubles will be handled by our on-call technicians.

Runestone to Discontinue Calling Cards

Effective 11/30/11, Runestone Telecom will no longer offer or provide calling cards to our customers. Most of our customers were issued a calling card years ago but very few still use their card or even know they still have the card. Because so few of our customers use this service, it is not cost effective for us. Please contact our office if you have any questions or concerns about this.



**Drive carefully!
School's Begin...
September 6th**

VACATION RATES AVAILABLE...

For Telephone... For Cable TV... For Internet...

This service is perfect for customers who spend some months away whether you're closing up the cabin for the season or heading somewhere warm for the winter. It is available for telephone, cable TV and internet service. Your services are temporarily disconnected while you don't need them.

With telephone service, you pay for half of your monthly local line and FCC access charge while it's on Vacation Rate and nothing to reconnect the service. Your phone number will stay the same and go into the directory. When you do a permanent disconnect, you may not get the same phone number and your number may not appear in the directory. With cable TV & internet service, you pay no monthly service for the time it's on Vacation Rate and a small reconnection charge to reconnect your service. Call us for all the details.

Reasons to keep your landline phone

1. Your landline phone will connect you directly with the 911 service in your area. Your local sheriff's office will know where you are calling from even if you are needing medical help and can't say anything. Cell phones need detailed information about where you are at and then the local emergency services in your area will be contacted.
2. Privacy is lost when using a cell phone. Cell phones use radio waves and these can be easily intercepted. Scanners can sometimes pick up cell phone conversations. Would you feel comfortable giving out your credit card or social security number over this?
3. It's there when you need it. If you are making important calls and want clarity and the peace of knowing your call won't be dropped because of a low battery or poor service area, a landline will be the answer.
4. When calling an 800 number on a cell phone, you use your monthly minutes to call a number that would be a free call on your landline phone.
5. If you want an alarm security system in your home or business, you will need a landline.
6. No need to worry about "I lost my phone" with a landline phone. No one can find a lost landline phone and use your monthly minutes.
7. Free incoming calls on your landline. Incoming calls on your cell phone use your monthly minutes.



Call 811
Call before you dig...It's the law!

Time & Temperature is a phone call away!

Here is a list of numbers you can call to get the current time & temperature 24 hours a day:



Barrett	528-6611	Kensington	965-6611
Cyrus	795-6611	Lowry	283-6611
Donnelly	246-6611	Norcross	284-6611
Elbow Lake	685-6611	Tintah	369-6611
Hoffman	986-6611	Wendell	458-6611



(The temperature is from Hoffman.)

Thank you for being our customer! We appreciate your patronage & support!

Runestone Telecom Assn
100 Runestone Dr
PO Box 336
Hoffman MN 56339-0336

Phone: 320-986-2013
Fax: 320-986-2050
Internet Help Desk: 320-986-6655

Office Hours
Monday—Friday
8am to 4:30pm