

**Welcome,
New Customers!**

Cyrus...
Koehn, Daron & Janell
795-2833

Elbow Lake...
Collins, James 685-4303
Haukos, S 685-4234
Johnson, George & Alice
685-6208
Johnson, K 685-4278
Johnson, M 685-4616
Johnsrud, Troy & Danza
685-4853

Kaiser, Sandra Dee
685-4005
Monsrud, T 685-5227
Wallington, William
685-4297

Hoffman...
Greiner, Joseph & Michelle
986-2530
Tesch Grooming & Doggy
Daycare 986-2077

Lowry...
Booen, Marilyn 283-5069
Guhlke, Jeremy & Sarah
283-5415
Hadler, Darrell 283-5405
Larson, Duane & Patricia
283-5190
Sander, Jan D & Elizabeth
283-5587

Wendell...
Solonski, Shawn & Margaret
458-2171

Correction from Directory:
[Barrett Lakeside Pavilion](#)
528-2440

Federal Universal Service Change to Change July 1...

July 1, there will be a rate change for the Federal Universal Service Charge as follows:

	Before July 1st	July 1st
Single Line access	99¢	88¢
Multi Line Access	\$1.41	\$1.25

The Federal Universal Service Charge (FUSC) Surcharge factor recovers the costs associated with Runestone Telecom Association contributions to the federal universal service fund program.

Rates for 911 and TAM to Change July 1...

July 1, rates for the 911 fee and TAM will change as follows:

	Before July 1st	July 1st
911 Fee	75¢	80¢
TAM	6¢	10¢

**Call 811
Call before you dig...It's the law!**

Think green....sign up for E-bill and Autopay!
For more info on E-bill contact Pam at our office.
For Autopay information, talk to Cindy at our office.

Time & Temperature is a phone call away!

Here is a list of numbers you can call to get the current time & temperature 24 hours a day:

Barrett	528-6611	Kensington	965-6611
Cyrus	795-6611	Lowry	283-6611
Donnelly	246-6611	Norcross	284-6611
Elbow Lake	685-6611	Tintah	369-6611
Hoffman	986-6611	Wendell	458-6611

(The temperature is from Hoffman.)

Contact Us....Office Information

Runestone Telecom Assn
100 Runestone Drive
PO Box 336
Hoffman MN 56339-0336
Phone: 320-986-2013
Fax: 320-986-2050

www.runestone.net
Internet Help Desk: 320-986-6655

Lowry Telephone Company LLC
PO Box 336
Hoffman MN 56339-0336
Phone: 320-283-5101

Office Hours:
Monday—Friday
8am to 4:30pm



Thank you for being our customer! We appreciate your patronage & support!

The Connection

Runestone Telecom Association

July 2010

Runestone Telecom Association Annual Meeting Scheduled for July 14

The 60th Annual Meeting for Runestone Telecom Association will be held Wednesday, July 14th at the West Central Area Secondary School in Barrett. Two director positions will be filled that evening.

The director positions serving Wendell/Tintah and Norcross/Donnelly exchanges will be combined into one position. Current director Jolene Vipond is running unopposed. Paul Brutlag, current director for Wendell/Tintah will be retiring after serving on the board since 1981.

A new director will be elected to represent the Lowry exchange. Current candidates vying for that position are Tory Belgum, Rosemary Jansen and Dennis Jones.

Registration begins at 6:30pm with the meeting starting at 7pm. Following the meeting, pie and ice cream will be served. Door prizes will be given away throughout the evening.

Our Grand Prizes will be
\$250 credit on your RTA bill (those age 40 & older)
An Amazon Kindle (those under age 40)

If you require special audio or other auxiliary aids or services, or if special accommodations are requested under the Americans with Disabilities Act, please contact our office by July 7th.

We hope to see you there.

Attention Runestone Internet customers.....No help desk on July 3rd

If you are a customer of our Runestone Internet service, please be aware that there will be no internet help desk support person available on Saturday, July 3rd due to the 4th of July holiday.

Capital Credit Dividends

The Board of Directors has decided not to payout a general Capital Credits this year, but will continue to payout Estate Capital Credits. The reason for this is that the best current economical use of our Capital is to continue building out the Fiber to the Home infrastructure. Using our Capital to pay for the fiber build instead of borrowing money, will keep Runestone financially stronger. Over the past several years, we have spent over \$10 million doing fiber optic construction. We estimate that it will take another \$15 million to complete the project over the next 7-10 years.

Have you checked out Peg Central?

We now have a service where you can watch the videos we rebroadcast on our cable tv...on the internet. Our service is called Peg Central. You can watch the videos as many times as you want, anytime of the day, any day of the week, from anywhere that you can get internet service.

Watch church services, school sports games, school board meetings, school concerts, church special events, square dancing, and more! Grandparents can see their grandkids play a basketball game or sing at a concert. Church members who travel south for the winter can watch their home church service.

To get to this service, go to our Main Menu page on the internet, click on Cable TV Channel 6 Videos or go directly to <http://runestone.pegcentral.com>

We currently have the parade from Kensington's Runestone Days on and hope to add city council meetings, community events and other activities for your viewing.

Tell your family & friends who don't live in the area or can't make the events to watch, too.

Meet Your Runestone Employee

Name:
Sam Haukos

Job Title and Description:
Service Technician

Schooling:
Graduated-Fergus Falls High School
1 year at Wadena Technical College—Telecommunications

Hometown: Fergus Falls

Where do you reside: rural Elbow Lake/Ashby

Family: Nancy & I have been married 14 years. Together we have 5 children:
Jeremy (Stephanie), twin girls Morgan & Rylee 2
Joey & Blayke 3 1/2
Kris, Waylon 2 1/2 & Cole 1 1/2
Amanda (Terry), Braylen 4 1/2, Tayton 3 and Kashtyn 1 1/2
Brandon (Christie) & Connor 2
(If you haven't counted, that's 9 grandkids age 4 1/2 and under!)

Years of Employment: 25 years

Hobbies: Used to be hunting but now it's kids and grandkids. I do still enjoy bear, moose & deer hunting and going up to my brother's in the woods and relaxing.

Favorite part of the job:

Working with a "family" company. It is very enjoyable to serve customers that are so appreciative of our company. Coffee & cookies are good, too.

Thank you, Sam, for all your years of hard work you've given us in the past and continue to provide us.



Minnesota Telephone Service Discount Application

LAST NAME: _____ FIRST NAME: _____ MIDDLE NAME _____
(Please Print)

STREET ADDRESS: _____

CITY _____ STATE: MN Zip _____

PHONE NUMBER (service must be in your name) PHONE NUMBER (where you can be reached)
(_____) - _____ (_____) - _____
area code + seven digit number area code + seven digit number

NAME OF YOUR LOCAL PHONE COMPANY: **RUNESTONE TELECOM ASSOCIATION**

NUMBER OF PEOPLE LIVING IN YOUR HOUSEHOLD _____

1. I am currently participating in the following program(s): *Check all that apply. Please provide proof of eligibility along with this application.*

_____ Medicaid/Medical Assistance _____ Food Support (food stamps)
_____ Fed. Public Housing Assistance (Section 8) _____ Minnesota Family Investment Program (MFIP)
_____ Supplemental Security Income (SSI) _____ Low-Income Home Energy Assistance Prog (LIHEAP)
_____ National School Free Lunch Program

2. I do not participate in any programs listed in #1 and my income is at or below 135% of the Federal Poverty Guidelines. *Please attach one of the documents below.*

_____ Last year's State, Federal or Tribal Tax Return _____ Current annual income statement from employer
_____ 3 consecutive months of most recent paycheck stub _____ Social Security Benefits Statement
_____ Veterans Administration Benefits Statement _____ Retirement/Pension Benefit Statement
_____ Unemployment/Workmen's Compensation Statement _____ Divorce Decree
_____ Child Support Document Other

I agree to notify the telephone company when I no longer participate in any of the above qualifying programs. I certify under penalty of perjury the above information is true. I have read the information on this application and understand I must participate in one of the above programs to receive telephone service discounts on my primary residential line.

Applicant Signature Social Security Number Date

I am an "Authorized Representative" for this applicant and am submitting this form on behalf of this customer. I am willing to assist this applicant in seeking telephone service discounts.

Print "Authorized Representative" Name Daytime Phone Number Date

Complete and return information to:
Runestone Telecom Association
PO Box 336
Hoffman MN 56339-0336

2010 Estimated Income Requirements
For a Household at or Below 135% of the Federal Poverty Guidelines

Person in Family Unit	Annual Income
1.....	\$14,621
2.....	19,670
3.....	24,719
4.....	29,768
5.....	34,817
6.....	39,866
7.....	44,915
8.....	49,964
For each additional person add	\$ 5,049

Minnesota Relay Service Available

Minnesota Relay is a free service providing full telephone accessibility to persons who are deaf, deaf/blind, hard of hearing or speech disabled. A specially trained communication assistant (CA) facilitates the telephone conversation between a person who has hearing loss or a speech disability and a hearing person. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year, with no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

Dial 7-1-1 to make a relay call. This is a toll-free, nationwide relay access number. You may dial 7-1-1 from anywhere in the country and be connected to the relay service in the state you are calling from. Once connected to the relay service, inform the communication assistant of the type of relay call you wish to make (TTY, Voice or Hearing Carry Over, Speech to Speech, Spanish, Two Line Voice Carry Over, Cap Tel, 900 Pay Per Call).

For more information, call 1-800-627-3529 or go to www.mnrelay.org

Telephone Equipment Distribution Program

This program provides telephone equipment to people who are deaf, hard of hearing, deaf/blind, speech impaired or have a physical disability and need adaptive equipment in order to use the phone. The equipment is loaned out at no cost as a long-term loan. Available equipment include Captel phones, light flashing ring signalers, TTYs, amplified telephones, loud ringers, hands free speakerphones and more.

To qualify you must:

- ◇ Live in Minnesota
- ◇ Have a hearing loss, speech or physical disability that limits your use of a standard telephone.
- ◇ Have a telephone in your home or have applied for telephone service
- ◇ Have a family income equal to or below these guidelines:

Family Size	Annual Gross Income
1	\$42,368
2	\$55,404
3	\$68,441
4	\$81,477

For more information or to request an application, call 1-800-657-3663 or send an email request to: ted.program@state.mn.us