

June 2009

**Welcome,
New Customers!**

Elbow Lake...
Hein, Jenny 685-5223

Kensington...
Caliber Machining
965-2242

Lowry...
Kalina, Richard 283-5971

**Have you checked out our
new website:**
<http://runestone.net>



The Connection

In the news....

Ready for Summer Storms?

With the arrival of warm weather and possible storms, remember to unplug your telephones, cordless phones, answering machines, fax machines, computers, and satellite dishes from both your telephone jack and the electrical outlets when the weather turns stormy. Lightning strikes can travel through the telephone line and electric energy can possibly be transferred which can affect any item you have plugged into a telephone jack. An electrical charge from lightning can cause your equipment to go dead and leave you with no service.

Please remember these simple steps during storms:

- ◇ Before the storm, unplug your electronic equipment if possible. Surge protectors cannot guarantee 100% protection.
- ◇ During a storm, stay off the phone unless you need to make an emergency call. Lightning does strike telephone lines and there is a chance you could be hurt if you are on the phone.
- ◇ After the storm passes and you have no dial tone, please check each device that is plugged into a telephone jack. Unplug each device one at a time from the jack & the electrical outlet, checking each time for dial tone. If you still do not have dial tone when finished checking each device, report your trouble to our office.

If you experience power fluctuations, this may sometimes affect your internet service.

Having troubles with your High Speed Internet? Try these steps:

- ◇ Unplug power from High Speed Internet modem for 15 seconds. Plug back in. Make sure all lights go off when unplugging.
- ◇ Wait 5 minutes after plugging modem back in, then try connecting to internet
- ◇ If internet still doesn't work & you use a router, do first two steps with router
- ◇ If internet still doesn't work, call our help desk.

We hope these tips will help you should summer storms cause problems with your services.



Digital TV Conversion...What's Happening?

The nationwide switch to digital television broadcasting will be complete on June 12th, but your local television stations may switch sooner. After the switch, TV's hooked up to cable or satellite will continue to get TV. If you have a digital TV, you are ready for the switch. If your TV is more than 10 years old, it probably is not digital. If it is less than 10 years old, ask the manufacturer if your TV is "analog-only". If you have an analog-only TV with a roof top antenna or "rabbit ears" you will not be able to watch most TV stations after June 12, unless you get a converter box.

Watch your local stations to find out when they will turn off their analog signal and switch to digital only broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. Information about the DTV transition is available from **your local television stations**, www.DTV.gov, or **1-888-CALL-FCC (TTY 1-888-TELL-FCC)**, and from www.dtv2009.gov or **1-888-DTV-2009 (TTY 1-877-530-2634)** for information about subsidized coupons for digital-to-analog converter boxes.



Welcome Mitchell & Andrew...

There are two new faces at Runestone for the summer. They are Mitchell Maanum and Andrew Peterson who will be working with our outside staff. Welcome!

Mark Your Calendars!

The Annual Meeting for Runestone Telecom Association will be held Wednesday, July 15th at the West Central Area Secondary School in Barrett. We will have be giving away Grand Prizes of:

\$250 Credit on your RTA bill (those age 40 & older) & Wii (those under age 40)

We hope to see you there.

Time & Temperature is a phone call away!

Here is a list of numbers you can call to get the current time & temperature

24 hours a day:

Barrett	528-6611	Kensington	965-6611
Cyrus	795-6611	Lowry	283-6611
Donnelly	246-6611	Norcross	284-6611
Elbow Lake	685-6611	Tintah	369-6611
Hoffman	986-6611	Wendell	458-6611

(The temperature is from Hoffman.)



Need long distance service? Why not choose Runestone Long Distance...

We have long distance service for your needs. There are many companies to choose from today but we'd like you to take a look at our service. This is available to Runestone Telecom Association (RTA) and Lowry Telephone Company LLC (LTC) customers. Here are some more facts about our long distance:

- Calls are billed at 14¢ cents a minute on all intrastate & interstate long distance calls
- Calls are billed as a 30 second minimum followed by 6 second increment billing. Most other companies bill you for a full minute whether you talk 1 minute or 1 second.
- No monthly fee.
- Calls will be included on your local service bill from us. If you use no long distance, there is no monthly charge for having a long distance provider.
- Only Runestone long distance calls appear on your phone bill from us. All others long distance company's calls will be billed separately.

As always, you have the right to choose any long distance carrier that provides service in our territory. We hope you will choose us. If you have any questions about the service or you wish to change, give us a call.



Call 811

Call before you dig...It's the law!

Thank you for being our customer! We appreciate your patronage & support!

Runestone Telecom Assn

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www.runestone.net
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Lowry Telephone Company LLC

PO Box 336
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Office Hours:
Monday—Friday
8am to 4:30pm