

February 2010

**Welcome,
New Customers!**

Barrett...
Coleman, Mae E 528-2227
Krusemark, Ronald
528-2303

Mehlhaf, Michelle
528-2400

Cyrus...
Haberer, Reid A 795-2730
Solvie Farms Office
795-2770

Elbow Lake...
Kassenborg, Shirley
685-5261
Rapp, Russell & Nicole
685-4395

Hoffman...
LaBeau, Jonathan & Kayla
986-2799
Leavitt, Travis & Kelly
986-2426

Kensington...
Kafut, K 965-2622

Lowry...
B Schmidt Construction Inc
283-6100

Tintah...
Anderson, Lance 369-2135

Wendell...
Larson, Larry & Anna
458-2434

*Have you checked out our
new website:
[http://home.runestone.net/
rta/](http://home.runestone.net/rta/)*



The Connection



Nominating Committee Meeting Planned

The Nominating Committee, appointed by the Board of Directors, will meet Wednesday, March 10 at 1pm. The committee will nominate candidates for election to the Board of Directors at the Annual Meeting to be held July 14th. We will be consolidating the exchanges of Tintah/Wendell and Norcross/Donnelly into one position. And, we will be adding a director for the Lowry exchange.

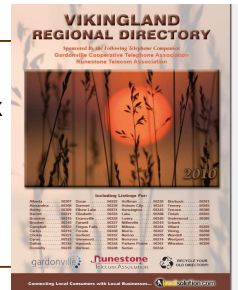
The following directors from the 1st Class whose terms expire are:

Paul Brutlag... Wendell/Tintah Exchange \ directors will be combined
Jolene Vipond... Norcross/Donnelly Exchange / to 1 position
New position.....Lowry Exchange

A summary of the By-Laws regarding the nominating and election process can be found in the front of our 2010 phone directory and also on our website at <http://home.runestone.net/rta/>

NEW PHONE BOOK TO ARRIVE SOON

The 2010 VIKINGLAND REGIONAL DIRECTORY will be arriving in your mailbox soon. Additional books will be available at the office or at other convenient locations shortly after the phone books arrive at our office. Please remember to recycle your old directories or return them to our office. Minnesota law now requires all phone directories to be recycled.



It's official. Lowry Telephone becomes part of Runestone Telecom.

In January, Lowry Telephone Company officially became part of the Runestone Telecom Association family. A director representing the Lowry exchange will be elected in July at our Annual Meeting. Our customers in the Lowry exchange (283) should see no change in their service except the monthly bill from us will now have Runestone's logo on it. When mailing in your payments, please write them to Runestone Telecom not Lowry Telephone.



High Speed Internet Service has new speed available

Effective February 1, we will be offering a new speed for our High Speed Internet Service. It will be 5mb for \$84.95 a month. Here are all the speeds and monthly charges the we offer:

768k.....\$34.95/mth 1.5mb...\$46.95/mth
3mb...\$79.95/mth 5mb...\$84.95/mth

There is a one time installation charge of \$49.95 to add this service and no contract to sign.

Many people are confused about high speed internet service and wireless service. You can have our High Speed Internet service and use a router to provide wireless access within your home to more than one computer. We can help you with that, too. High Speed Internet is available in most areas. For more information, contact Russ at our office.

Propel Dial-Up Accelerator to be discontinued

In the past, we have offered the Propel Dial-Up Accelerator service to our customers with Dial-Up Internet. This service speeds up the delivery of web pages when using Dial-Up Internet. This service will be discontinued February 15th.

Changes in Runestone's After Hours Answering Service...

Effective March 1st, our After Hours Answering Service will be a recorded message. Please listen carefully to the options as we will have 3 choices to select from: one for billing questions, one for internet help and one for phone or Cable TV service/repair. You will select which option you want by pressing a the number on the message. You will be instructed what to do. A customer service or technician will be contacted with your message. This new service allows us to handle after hours calls more efficiently. If you have a rotary or dial phone, the service will not work as it requires a touch tone phone. If you have a rotary or dial phone, please contact us and we will replace it with a touch tone phone at no cost to you.

Time & Temperature is a phone call away!

Here is a list of numbers you can call to get the current time & temperature 24 hours a day:

Barrett	528-6611	Kensington	965-6611
Cyrus	795-6611	Lowry	283-6611
Donnelly	246-6611	Norcross	284-6611
Elbow Lake	685-6611	Tintah	369-6611
Hoffman	986-6611	Wendell	458-6611

(The temperature is from Hoffman.)

Minnesota's 511 Service....

Provides information regarding weather related road conditions, construction and congestion, via the web or by phone...24 hours a day...7 days a week.

By phone, you simply dial 511 and when asked, say the name of the city you would like information for. If you aren't sure, say Menu. Listen carefully and follow the prompts as it gives you the options to choose from.

On the internet, go to: www.511mn.org

You will find information on traffic incidents, road conditions, current & month-by-month construction, traffic cameras from the Twin Cities, public transit info and weather reports.

The 511 service is provided free of charge to the public when using a land line phone. Cell phone users will pay for normal airtime and roaming charges according to their wireless service contracts.



Before you call in a trouble...

When calling to report a phone trouble, please check all phones in your home or outside buildings. Before calling in, please unplug your telephones, answering machines, fax machines, computers or TV satellite dish and check if the trouble is corrected. There is a charge if we have a repair person sent to your home or business and the trouble is found in the customer-owned equipment. There is no charge if the trouble is found in the equipment you rent from us.

Your cooperation with this is greatly appreciated.



Thank you for being our customer! We appreciate your patronage & support!

Runestone Telecom Assn
100 Runestone Dr
PO Box 336
Hoffman MN 56339-0336

Phone: 320-986-2013
Fax: 320-986-2050
Internet Help Desk: 320-986-6655

Office Hours
Monday—Friday
8am to 4:30pm