

Cable TV Service Application

Customer's Name _____ Home Phone Number _____
Street Address _____ Daytime Phone Number _____
City, State, Zip _____ Billing Address _____
Customer's Social Security # _____ City, State, Zip _____

Rent my home/apartment Own my home/apartment

(Written permission from owner must be received in our office before outlets or wiring is done)

I would like the following services:

- Broadcast...**\$14.71/mth
****promotion not available when selecting this service*
- Basic...**\$36.26/mth (includes Broadcast & Basic Channels)
- Choice...**\$8.73/mth (must have Basic) **(requires a DCT, HD Box or DVR)**
- HBO Package...**\$11.95/mth (includes Channels 400, 401, 402, 403) **(requires a DCT, HD Box or DVR)**
- Cinemax Package...**\$6.95/mth (includes Channels 404 & 405) **(requires a DCT, HD Box or DVR)**
- HBO/MAX Plus...**\$16.95/mth **(requires a DCT, HD Box or DVR)**
- MOVIE/SHOW Plus...**\$12.95/mth **(requires a DCT, HD Box or DVR)**
- Encore/Starz Plus...**\$10.95/mth **(requires a DCT, HD Box or DVR)**
- The Works...**\$77.13/mth (includes Broadcast, Basic, Choice, HBO/MAX Plus, MOVIE/SHOW Plus, and Encore/Starz Plus Channels) **(requires a DCT, HD Box or DVR)**
- DCT...**\$5.00/mth per box # of boxes requested
- HD Box...**\$9.00/mth per box
- DVR...**\$12.00/mth per box (one box per customer)
- Outlet(s) installed** # of outlets requested
1st outlet included with installation of any new service, up to 125' of wire (No fishing of walls). Not available to existing CATV customers. Additional outlets are billed on time and materials.

Please connect my service on the following date: _____

(service will be connected as close as possible to the requested date)

Customer's Signature _____

Date _____

Yes, I would like to receive free installation of service for *Basic, Choice or The Works* cable TV service. I understand that I am required to have the service for 9 consecutive months. If I discontinue my service before the 9 consecutive months of service, I understand that I will be billed a one-time charge of \$100 for the service and a \$200 charge for each DCT or HD Box & remote or a \$500 charge for each DVR & remote if not returned.

No, I do not want the promotion and understand I need to pay the \$35 connect charge before service will be connected. There is no obligation of time service is required to be kept.

Thank you for choosing our service!

SERVICE AGREEMENT

If you are choosing *Choice*, *movie channels* or *The Works*, RTA will provide you with the Digital Consumer Terminal (DCT), HD Box or DVR and remote control necessary to enjoy the Service for a monthly rental fee per box. The DCT, HD Box or DVR is not for sale, and is legally available from us solely for the use of our services. It is and remains the personal property of RTA.

DELIVERY and RIGHT OF ENTRY

You are either the owner of the premises on which RTA's equipment is to be installed or you shall obtain such permission from the owner of the premises in which you reside. You agree to allow us to enter your installation address, at any reasonable time, to inspect, repair, replace or remove the equipment. You hereby grant RTA right of way by the shortest practical route over your premises to provide cable service to me. All work done by RTA on your premises, including installation & removal of equipment, shall be done in a workmanlike manner. You agree not to remove the equipment from that address except to return it to us.

CUSTOMER USE, CARE AND REPLACEMENT OF EQUIPMENT

You agree to take reasonable care of the equipment and agree not to open the equipment (except to change batteries in remote control devices), take apart, or alter it in any way. If you notify us of equipment failure (except for damage caused by misuse or abuse) we will repair it or exchange it for properly functioning equipment. PLEASE NOTE: The manufacturer recommends NOT placing any other equipment directly underneath or directly on top of the DCT, HD Box or DVR (i.e., Do not stack it directly with your VCR or stereo). You are responsible for all damage to the equipment, beyond reasonable wear from normal use, which occurs before you return or surrender it to us. The equipment must be in a fully usable condition when returned. If you fail to return the equipment to us in a timely manner in accordance with your commitment herein, you understand and agree that the costs and damages we will incur are not readily ascertainable and are difficult to predict or calculate at this time. You agree that a reasonable estimate of our damages is \$200.00 for the DCT or HD Box, \$500.00 for the DVR and \$100.00 for the analog converter box and \$15.00 for the remote control. You understand and agree that such amount includes consideration of the future availability and replacement value of the equipment, loss of revenues associated with the equipment, the possible use of the equipment for unauthorized interception activities by others, costs associated with our attempts to recover the equipment from you and other factors.

PAYMENT FOR USE OF SERVICE AND FAILURE TO COMPLY WITH AGREEMENT

Your use of the equipment and the services you receive are subject to the various policies of RTA. Such policies and practices are subject to change from time to time. Monthly fees for use of the equipment and services are billed in advance. If you receive merchandise in connection with cable service, RTA shall not be liable for its quality, or for the representations or warranties of its sellers and/or manufacturer, or for any damage or injury resulting from its use that is not caused by the direct negligence of RTA. You understand and agree if you fail to comply with your commitments contained herein or with any term of the agreements under which you are receiving services from us, we may do any combination of one or more of the following:

- (1) terminate your right to use the equipment;
- (2) terminate your right to receive services from us;
- (3) recover the equipment;
- (4) bring legal or other action (according to Minnesota Statute 609.52) for return of the equipment and any amounts due to us hereunder, together with liquidated damages for failure to return our equipment as required herein.

You agree to indemnify and hold RTA harmless from claims or suits of any kind whatsoever including, without limitation, attorney's fees, liabilities, and other expenses for damage to person or property arising from the installation of RTA's facilities to your premises, unless such liability, damage, or expense arises out of acts or omissions of RTA, its employees, agents or servants. RTA shall have no liability for interruptions of service, except that if service is interrupted for reasons with RTA's control for more than 24 hours, RTA will give you a service credit if you request one. There shall be no charge to you for any service if you are without cable television for any reason for a period exceeding 72 hours.

IF YOU CHOOSE TO STOP USING THE EQUIPMENT

You may terminate your use of the equipment by calling our customer service number, or by writing to us. When you do so, or if we terminate your right to use the equipment as described above, we will ask you to return the equipment or we will send someone to your installation address to recover the equipment. You agree to cooperate and make yourself available to return the equipment to us.