



100 Runestone Drive
PO Box 336
Hoffman, MN 56339

Office: (320)986-6655 Toll-free: (800)986-6602 Fax: (320)986-2050

Internet Service Application

Billing Name: _____ Home Phone: () _____
 Ordered By: _____ Alternate Phone: () _____
 Street Address: _____ Bill To Phone: () _____
 Billing Address: _____ Fax Number: () _____
 City: _____ State: _____ Zip: _____ (Billing will be from Runestone Telecom Assn.)

DSL / FTTH Internet Service

All services subject to availability

- 128Kbps to 256Kbps
- 512Kbps to 768Kbps
- 1Mbps to 1.5Mbps
- 2Mbps to 3Mbps
- 4Mbps to 5Mbps
- 7Mbps to 10Mbps
- 15Mbps to 20Mbps
- 25Mbps to 30Mbps

Monthly Rate

Customers w/RTA telephone service

- \$21.95
- \$36.95
- \$44.95
- \$47.95
- \$52.95
- \$62.95
- \$124.95
- \$154.95

Monthly Rate

Customers without RTA telephone service

- \$29.95
- \$44.95
- \$52.95
- \$55.95
- \$60.95
- \$70.95
- \$132.95
- \$162.95

\$35 installation charge. Required prior to installation if not a current RTA customer.

A high speed modem will be provided at no charge and must be returned upon termination of service to avoid additional charges.

A runestone.net email address is optional. If you would like one, please enter the details below:

Desired username for email address:

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3 character minimum, lower case only, no special characters. Will appear as username@runestone.net

Password:

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Minimum of 8 characters and at least one capital letter AND number required.

The undersigned appoints Runestone Telecom Association (RTA), as limited Agent to order and make changes in service associated with the activation of Runestone Internet Services as specified above. As an accepted Runestone Internet Services network subscriber, I agree to abide by the present and future rules and bylaws of RTA, including the Acceptable Use Policy. I agree to follow the rules of any connected networks if and when using those networks. I recognize that RTA offers no guarantee or warranty on the performance of its network and Internet connection, nor on the performance of gateway connections to other networks. I agree to hold RTA and its officers, directors, agents and resellers harmless from any liability arising from special, indirect or consequential damages including but not limited to lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of RTA or its facilities. **This service is not intended for resale or sharing.**

Customer Signature

Date

*By having internet service, you would be eligible to receive a \$2.00 monthly credit when using our Autopay & E-bill services. Contact the office for more information.



100 Runestone Drive
PO Box 336
Hoffman, MN 56339-0336
Phone: 320-986-2013
Fax: 320-986-2050
www.runestone.net

Dear Customer:

The Federal Communications Commission (FCC) has adopted new rules for telephone companies to protect your customer information. Customer Proprietary Network Information (CPNI) includes the call detail information such as the called number, time of call, length of call, etc, as well as the types of service offerings to which you subscribe and the extent to which the services are used.

With these new FCC rules, we will be able to make changes to your account including disconnects and discuss account information with the person or persons listed on the account, additional authorized contacts listed below or legal power of attorney. If call detail is required over the phone, you will need to provide a previously set password in order for our customer service representatives to supply the requested information over the phone. You will need password verification to get call detail on your account.

Please provide a password: _____

(must be 1 – 15 characters in length)

Additional authorized contacts: _____

Please sign here and return this form to our office:

Customer(s) Signature

If you want to change your password in the future, please contact the office for a new form. Changing your password cannot be done over the phone. Keep in mind that we recommend using something other than your birth date, maiden name, social security number, account or telephone number or any common knowledge biographical information about you. You may want to keep a copy of this for your records.

Your privacy has always been important to us. We are serious about keeping your information safe. Please call the office if you have any questions about these items.

Thank you,

Runestone Telecom Association

IMPORTANT NOTICE ABOUT YOUR ACCOUNT

Under Federal law, you have a right, and Runestone Telecom Association (“Runestone”) has a duty, to protect the confidentiality of “Customer Proprietary Network Information.” This Notice is to advise you of these rights and obligations, and to request that you permit Runestone to use your Customer Proprietary Network Information for the purposes described in this Notice.

WHAT IS THIS INFORMATION?

“Customer Proprietary Network Information” or “CPNI” consists of the call, service and billing data regarding the telecommunications services you buy from Runestone.

HOW WOULD RUNESTONE USE THIS INFORMATION?

Runestone intends to use your CPNI to identify and offer to you other Runestone communications services that we think will be of interest to you. Runestone DOES NOT sell or in any way provide this information to any other company, other than when required by law or at your written consent.

WHO WILL BE ABLE TO USE THIS INFORMATION?

Only Runestone Telecom Association

WILL RUNESTONE PROTECT THIS INFORMATION?

Yes, under federal law, we have the duty to protect the confidentiality of this information. Regardless of whether you consent or not, your account will be treated confidentially.

WHAT ACTION IS NECESSARY ON MY PART TO ALLOW PERMISSION?

No action is necessary if you wish to permit Runestone to use your CPNI in order to tell you about Runestone services, new technologies, specials or possible savings to your account.

WHAT IF I DO NOT CONSENT?

You have a right to disapprove Runestone’s use of your CPNI for the purposes described in this notice, or to withdraw your consent at any time. In order to notify Runestone that you do not consent to its use of your CPNI as described in this Notice, you must notify Runestone or Runestone will assume you consent. Your disapproval for the use of your CPNI will not affect Runestone’s provision of the services you now purchase from Runestone.

CAN I CHANGE MY MIND ABOUT GIVING PERMISSION?

Yes, you have the right at any time to withdraw your approval, or to give your approval if you previously denied approval. Until you notify Runestone of your change, your permission or denial of permission remains valid.